Exhibit 3 E-mail from Mary Pat Regan of Ameritech

Berrio, Itzel

From:

REGAN, MARY P. (AIT) [MARY.P.REGAN@msg.ameritech.com]

Sent:

Friday, October 27, 2000 9:21 AM

To:

Berrio, Itzel

Cc:

HARVEY, THOMAS AllS. (AIT); Whitley, Jack; KIEREN, JOE (PB); BRYANT, SHARON E.

(AIT)

Subject:

Response to your letter

October 27, 2000

Ms. Iberrio,

Thank you for your letter dated October 20th, 2000 regarding Cooperative Testing.

I wanted to clarify 2 items in your note of appreciation.

Yes, it is true that we will offer advanced testing for IDSL utilizing the TPI 550+ meter. This will be made available through the new IDSL product offering. It will not be part of the existing PSD offering. The current offering did not support IDSL service on DLC or design circuits which requires a more advanced testing approach.

The other item you mentioned was that we would offer cooperative testing on "all" loops. It is true that SBC will offer Cooperative testing on all ISDN/XDSL loops, however I would not want to miss lead you that it would not apply to Basic or Assured loops.

Thank you for taking the time to send the letter of appreciation and recognizing the effort it took to implement.

Sincerely,

Mary Pat Regan Director Local Interconnection 312-335-3085